KCWATER

ORDINANCE NO. 240550 (Committee Substitute / Held in Committee)

Leak Stoppers Program, Renewal No. 3

Authorizing the Director of Water Services to execute a $183,000.00 Cooperative Agreement with Bridging the Gap, Inc., a Missouri Non-Profit Company, for the Leak Stoppers Program, Renewal No. 3; and authorizing one successive one-year 4th renewal option for an additional $183,000.00 with further City Council approval for a total agreement amount of $915,000.00.

July 30, 2024

Transportation, Infrastructure & Operations Committee

ORDINANCE NO. 240550

Leak Stoppers provides qualifying KC Water customers with services and devices to reduce the amount of water used in customers homes and the costs associated with unintended water usage.

Services include:

- Water Conservation Kits
- Toilet Flap Replacement
- Toilet Replacement
- Leak Repair

To apply for your FREE water saving kit, visit www.LeakStoppersKC.com or call 816-890-9600.

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How the Program Works:

- Residential home visit
- Identify leaks and energy efficiency issues
- Install FREE water conservation and energy products as needed

Benefits

Provides qualifying KC Water customers with a FREE Water Savings Kit that includes simple devices that could reduce the amount of water used in the home and reduce the water bill up to $100.00 per year. Free installation is available!

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Average Spend Per Customer

- Water Conservation Kits - $10.00
- Toilet Flappers - $7.00
- Leaks (Minor/Major) $700.00, common are fill valve and faucet replacements
- Toilet Replacements - $545.00
- Toilet Replacements with flooring repair - $1,200.00

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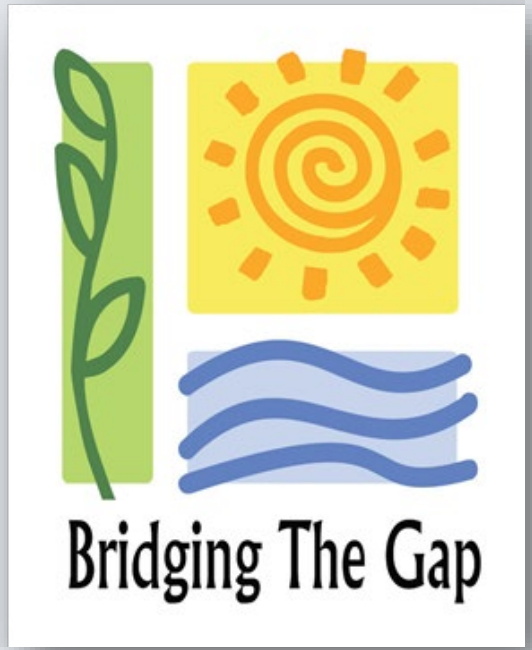
Leak Stoppers Program (May 1, 2023 – April 30, 2024)

Number of Households Visited	**511**
Water Conservation Kit Installations	**511**
Toilet Replacements	
Toilets Installed in FY2024	25
Leak Repair	
Minor Leak Repair Candidates:	160
Complex Leak Repair Candidates:	22
Leak Repairs Completed:	35



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Who is Eligible?

Low- to moderate-income households located in Kansas City, Missouri may be eligible.

Eligibility factors may include one of the following:

- Current receiving WIC, Social Security, Medicaid/Medicare, Retired, Disability, etc. or job impacted by COVID-19
- High water bill or received water bill insert
- Referral from KC Water or Evergy
- Home is in high priority zip code: 64130, 64132, 64128, 64127, 64126, and 64109 (Can be renter or homeowner)

THANK YOU