



ORDINANCE NO. 240550 (Committee Substitute / Held in Committee)

Leak Stoppers Program, Renewal No. 3

Authorizing the Director of Water Services to execute a \$183,000.00 Cooperative Agreement with Bridging the Gap, Inc., a Missouri Non-Profit Company, for the Leak Stoppers Program, Renewal No. 3; and authorizing one successive one-year 4th renewal option for an additional \$183,000.00 with further City Council approval for a total agreement amount of \$915,000.00.

July 30, 2024

Transportation, Infrastructure & Operations
Committee



ORDINANCE NO. 240550

Leak Stoppers provides qualifying KC Water customers with services and devices to reduce the amount of water used in customers homes and the costs associated with unintended water usage.

Services include:

- Water Conservation Kits
- Toilet Flap Replacement
- Toilet Replacement
- Leak Repair



**To apply for your FREE water saving kit,
visit www.LeakStoppersKC.com or call
816-890-9600.**

ORDINANCE NO. 240550

How the Program Works:

- Residential home visit
- Identify leaks and energy efficiency issues
- Install FREE water conservation and energy products as needed

Benefits

Provides qualifying KC Water customers with a FREE Water Savings Kit that includes simple devices that could reduce the amount of water used in the home and reduce the water bill up to \$100.00 per year. Free installation is available!

ORDINANCE NO. 240550

Average Spend Per Customer

- Water Conservation Kits - \$10.00
- Toilet Flappers - \$7.00
- Leaks (Minor/Major) \$700.00, common are fill valve and faucet replacements
- Toilet Replacements - \$545.00
- Toilet Replacements with flooring repair - \$1,200.00

ORDINANCE NO. 240550

Leak Stoppers Program (May 1, 2023 – April 30, 2024)

Number of Households Visited 511

Water Conservation Kit Installations 511

Toilet Replacements

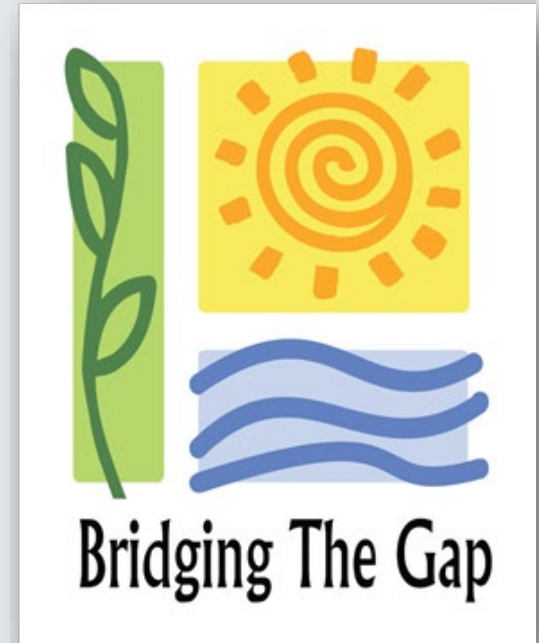
Toilets Installed in FY2024 25

Leak Repair

Minor Leak Repair Candidates: 160

Complex Leak Repair Candidates: 22

Leak Repairs Completed: 35



ORDINANCE NO. 240550

Who is Eligible?

Low- to moderate-income households located in Kansas City, Missouri may be eligible.

Eligibility factors may include one of the following:

- Current receiving WIC, Social Security, Medicaid/Medicare, Retired, Disability, etc. or job impacted by COVID-19
- High water bill or received water bill insert
- Referral from KC Water or Evergy
- Home is in high priority zip code: 64130, 64132, 64128, 64127, 64126, and 64109 (Can be renter or homeowner)

THANK YOU

A decorative graphic at the bottom of the slide consisting of several overlapping, wavy bands of blue in various shades, from light to dark, creating a sense of movement and water.