

Sponsor: Human Resources

Authorizing the City Manager to enter into a side letter agreement to the Collective Bargaining Agreement between the City and the Local 500 of the American Federation of State, County and Municipal Employees, AFL- CIO, in which both parties waive certain requirements related to the potential insourcing of customer service work.

WHEREAS, the City is considering insourcing certain customer service work currently being performed by an outside vendor; and

WHEREAS, the work contemplated for insourcing is call taking and dispatch services related to animal control purposes; and

WHEREAS, if insourced, the work is anticipated to be performed by the Neighborhood Services Department; and

WHEREAS, the Collective Bargaining Agreement (“CBA”) between the City and the Local 500 of the American Federation of State, County and Municipal Employees, AFL- CIO (“Local 500”) contains provisions in its Article XXIV for the insourcing of work, including the convening of an Insourcing/Outsourcing Committee; and

WHEREAS, on April 20,2024, a meeting was held with leadership for Local 500 to discuss the potential insourcing of the customer service work related to animal control purposes; and

WHEREAS, leadership for Local 500 expressed support for this insourcing and a willingness to waive the requirements of Article XXIV of the CBA; NOW, THEREFORE,

BE IT ORDAINED BY THE COUNCIL OF KANSAS CITY:

Section 1. That the City Manager is hereby authorized to enter into a side letter agreement to the CBA between the City and Local 500 in which both parties waive the provisions of Article XXIV, related to requirements for potential insourcing, for call taking and dispatch customer service work for animal control purposes.