KANSAS CITY MISSOURI

KANSAS CITY, MISSOURI | DEPARTMENT OF COMMUNITY SAFETY

# Two Facilities, One System

Building Kansas City's continuum of care through the Community Resource Center (CRC) and the Municipal Detention & Rehabilitation Center (DRC)

HISTORY · CREATION · CURRENT STATE · INTEGRATION | PROGRAMMING + CONCEPT DESIGN, VOLUME 1 · SEPTEMBER 2026

KANSAS CITY MISSOURI

OVERVIEW

# One department, one mission

GUIDING PRINCIPLE

## Creating a Center of Excellence

VISION

## A safer and healthier Kansas City

**MISSION**

The Kansas City Department of Community Safety (DOCS) promotes public safety by providing effective, humane, and trauma-informed care through a coordinated system that connects detention, treatment, diversion, reentry, and community-based services. The department's role is not limited to operating facilities; it is to function as a hub that integrates corrections, public health, community partnerships, and quality-of-life interventions to strengthen community trust, support healthier outcomes, and reduce recidivism.

### Strengthen community trust

Rebuild confidence between residents and the systems meant to protect them through restorative justice principles.

### Support healthier outcomes

Connect people to treatment for mental illness, substance use, and co-occurring disorders.

### Reduce recidivism

Interrupt the cycle of incarceration by treating clinical needs, not just charges.

LEADERSHIP

**LaceShionna Cline**
Assistant City Manager for Public Safety & Emergency Services

**Diana Knapp**
Director – Department of Community Safety

**Megan Case**
Deputy Director – Administration

**Joe Williamson**
Director – Public Safety Task Force

**Lucas Castilleja**
Deputy Director – Operations

**To Be Determined**
Deputy Director – Community Resources

# A complementary system: public health and public safety

## MOST COMMON ORDINANCE VIOLATIONS

**Trespassing | Domestic Violence Assault | Disorderly Conduct | Assault | Stealing/Retail Theft | Resisting Arrest**

## CLINICAL AND CRIMINOGENIC NEEDS OF PEOPLE IN CUSTODY

A rapid needs assessment of 99 people in custody found that the barriers driving municipal violations are overwhelmingly clinical and social.

**68.7%**
NEED STABLE HOUSING

**65.7%**
NEED MENTAL HEALTH TREATMENT

**60.6%**
UNSHELTERED BEFORE ARREST

**60.6%**
Need substance use treatment

**56.6%**
Need a government ID

**49.5%**
Want employment help

**44.4%**
Would meet a counselor

**Not one participant (0%)** asked for help with fines or warrants — the barriers people name are clinical and social, not legal or financial.

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SYSTEM OVERVIEW: COMPLEMENTARY MODEL

# Two facilities, one continuum of care

## CRC

### Community Resource Center

- Prevention + deflection + diversion + community reentry
- May or may not be justice-involved
- Community-based + voluntary + out-of-custody
- Not a locked facility | not a hospital | not a jail
- Clinical services reimbursable to third-party payors

## DRC

### Municipal Detention & Rehabilitation Center

- Detained by Municipal Court
- Secure detention + rehabilitation + reentry planning
- Trauma-informed design
- Direct supervision (Strategic Inmate Management)
- Clinical services funded by DOCS contracts (the City)

### Clinical

Screening – Assessment – Triage – Care Coordination – Outpatient – Residential – SUD Treatment – Co-Occurring – Warm Handoffs

### Programs and Services

Housing – Vital Statistics & Identification – Work Readiness & Job Skills – Community-Based Partners

**Grounded in the Sequential Intercept Model (SIM):** there is “no wrong door” to services. The system works alongside KCPD, the Municipal Courts, University Health, and community-based organizations to meet people at every point of need.

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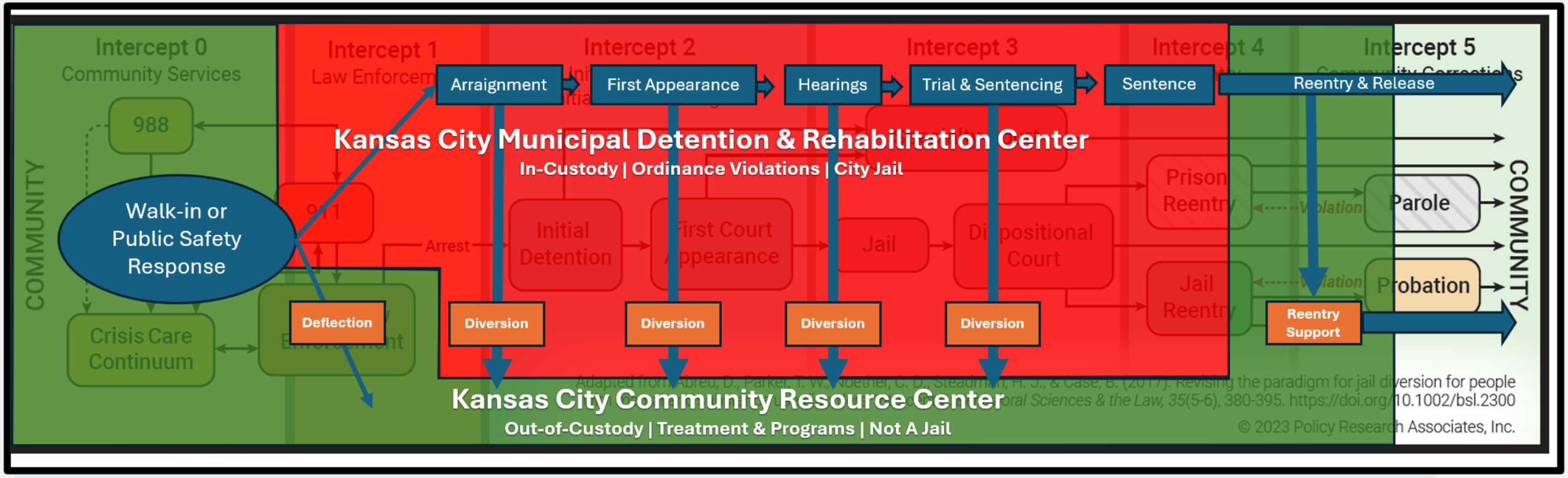
SYSTEM FLOW

# Kansas City Community Safety Continuum

## Treatment with Accountability

The CRC and DRC serve many of the same people — in the least restrictive setting that fits their needs, balancing treatment and accountability.




**Grounded in the Sequential Intercept Model (SIM): there is "no wrong door" to services.**
Deflection moves people to care before arrest; diversion moves them to care at every point after it.

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DEPARTMENT OF COMMUNITY SAFETY

# DOCS Facility Project Overview

# Front Street project updates

## 01 Front Street Modular Detention Center

- Temporary Certificate of Occupancy

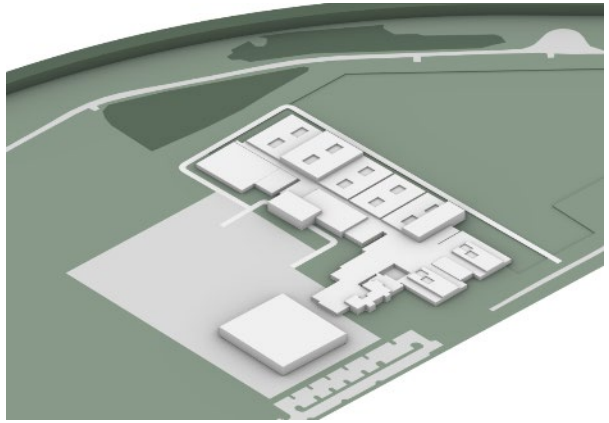
## 02 Tow Lot Relocation

- Multiple site evaluated
- Final sites identified and test fit completed

# Front Street project updates

## 03 Detention and Rehabilitation Center

- Program updated to align with projections and project goals
- Concept designs in progress



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DETENTION AND REHABILITATION CENTER

# Projected bed capacity for a permanent facility

The revised program sizes the permanent facility at 272 rated beds within roughly 189,000 gross square feet — driven by a shift to predominantly single-occupancy cells, expanded female housing, and stronger classification capability.

**272**
RATED BEDS, REVISED PROGRAM

**158–254**
PROJECTED AVERAGE DAILY POPULATION

**32**
NONRATED BEDS
ADDITIONAL CAPABILITIES TO MEET THE APPROPRIATE LEVEL OF CARE

**18%**
REDUCTION FROM PRE-ARREST DIVERSION

| | | | |
|---|---|---|---|
| **136** Temporary DRC beds today | **191–306** Forecast rated bed capacity range | **250** Beds in the prior program | **189,000** Gross square feet (revised) |

**Right-sized for the range:** 272 rated beds sits within the 191–306 forecast band, while single-celling and multiple female housing units preserve classification and operational flexibility.

*Sources: 2026 DRC program review and the City's 2024 population forecasting study; forecast range assumes a fully implemented pre-arrest diversion program.*

# Design framework focused on restorative justice

The project will focus on repairing harm, increasing accountability, and restoring relationships.

## TRAUMA-INFORMED

REQUIRES RECOGNITION OF THE IMPACT OF TRAUMA IN INDIVIDUAL'S LIVES

## COMMUNITY PRESENCE

A CIVIC BUILDING THAT DOESN'T NEED TO FEEL INSTITUTIONAL

## INTERIOR EXPERIENCE

SECURE AND FLEXIBLE SPACE TO SUPPORT PROGRAMS AND TREATMENTS

## BRINGING THE OUTSIDE IN

PROMOTES A HEALTHIER ENVIRONMENT WITH MANY BENEFITS

# The front door to rehabilitation

**CUSTODY AND CARE PROJECTED THROUGH THE PERIMETER**

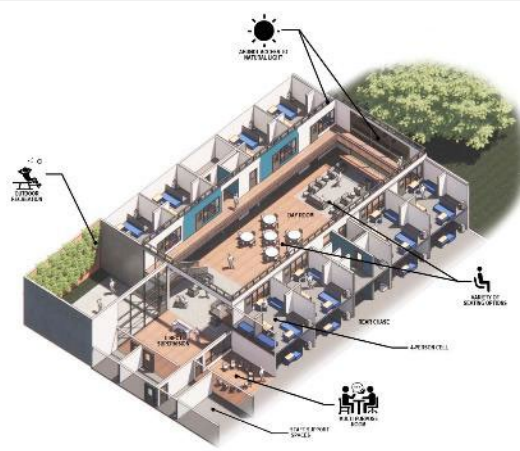
**REHABILITATION BEGINS AT THE FRONT DOOR**

# Design for behavioral change

**FOCUSED ON ALL PEOPLE**

**PROVIDING OPPORTUNITIES FOR EDUCATION AND PROGRAMMING**

**SECURE AND HUMANE ENVIRONMENT**

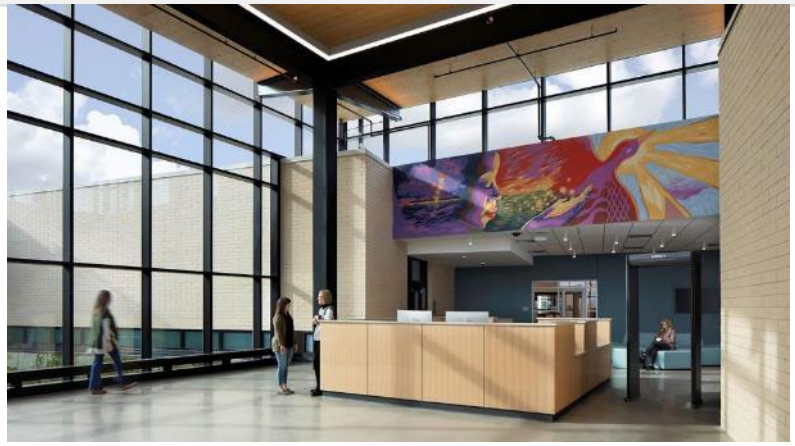


# Focused on dimensions of wellness

**WELCOMING SPACES**

**ABILITY TO RECRUIT AND RETAIN**

**FOCUS ON STAFF EFFICIENCY**



# Our shared vision

## Creating a Center of Excellence

SAFE AND SECURE

REHABILITATION

DIGNITY

MENTAL HEALTH

RESTORATIVE JUSTICE

LONG TERM SOLUTION

STAFF WELLNESS

COMMUNITY FOCUS

ADAPTABLE

TRAUMA-INFORMED

LIFE-CYCLE COSTS

## A safer and healthier Kansas City

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DEPARTMENT OF COMMUNITY SAFETY

# Overview of the Community Resource Center

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THE CRC

# A Community Dialogue

**4,033** Calls to Police (CIT) and EMS for People with SUD or SMI

**1,989** Suicide Related Calls

**627** Alcohol Related Calls

**683** Drug Related Calls

**2,577** People Released without Continuity of Care

**336** / Calls per Month

**84** / Calls per Week for Care beyond 23 hrs

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THE CRC

# The front door to care, on four levels

### 01 Crisis Observation and Stabilization

For individuals with significant need: 23-hour observation, assessment, stabilization.

### 02 Outpatient Care

ASAM Levels 1 and 2 — intensive outpatient and continuing care.

### 03 Residential Treatment for SUD and Co-Occurring Disorders

25 residential beds for ASAM Level 3 - Residential

### 04 Reentry and Resource Center

Education, peer support, and support networks for ongoing recovery and reentry from the DRC.

### 05 Community Hub

Streamlined access to existing community organizations and wraparound services.

**30**
CRISIS OBSERVATION CHAIRS

**25**
RESIDENTIAL BEDS

**When open in 2029 - 83,793 sq ft** gross on a **2.8-acre** site with **152** parking spaces, and a projected project cost of **$89.2M**.

# Assessment

Trauma informed intake space replaces institutional jail booking desks with a calming, clinical triage  environment designed to de-escalate symptoms immediately upon arrival.

A welcoming and respectful intake process sets the foundation for recovery. Securely storing personal belongings and providing immediate access to private hygiene facilities ensures a dignified transition into care.

# Observation / Stabilization

High-visibility into the observation area allows staff to maintain sightlines during the critical early hours of intoxication and withdrawal without resorting to physical confinement.

COMMUNITY RESOURCE CENTER

# Outpatient Programs

An open, multi-agency services hub that brings healthcare, housing authorities, and veteran service under one roof to empower clients as they actively direct their own path to community reentry.

Programmed to provide ongoing group and individual counseling sessions, offering the continuous clinical support needed to sustain long-term recovery.

# Criteria for selecting a suitable site

OUR APPROACH

Candidate sites are measured against the program's **guiding principles** — plus trauma-informed design and capacity for the building program (125,000 SF / 2.8 acres).
Three areas are under evaluation for the CRC: East Village, Manual Tech, and 31st & Forest. Each study tests how the site aligns with the guiding principles and whether it can hold the required program.
All three sit within the University Health catchment area.

01

## Neighborhood integration

A location welcomed by residents, businesses, and neighborhood groups, with the CRC as a catalyst for the block.

02

## Transit & pedestrian access

Deep integration with KCATA bus routes, open accessible parking, and a safe, well-lit, barrier-free approach.

03

## Proximity to the continuum of care

Within the University Health catchment and near partner organizations, with room for the required program.

# COMMUNITY RESOURCE CENTER

**EAST VILLAGE SITE C:** At 10th and Charlotte, the building could express a scale more in-line with the surrounding residential buildings. A series of lanterns express the varying density and height found within the East Village area.

# Potential Outcomes

**San Antonio**

Since 2008, the San Antonio Restoration Center has diverted over 100,000 residents

**$96,000,000 Savings to Taxpayers over 10 years** ($9.6m / year)

**Reduced Police Drop-off times down to 15 minutes**, saving PD approximately $600,000 / year.

**Yavapai County Connection Center**

The Reach Out Program.. Even with population increases, the daily jail census decreased by 5.3%

**$1.2 m in savings**. (*Yavapai Justice Collaborative Report 2022*) in 5 years. For a community of 250k

**Miami Dade County**

11,000 People with SMI booked / Year (low-level, non-violent offenses)
$232,000,000 / year to Jail those with SMI. (2019 *MCMH Overview*)

**$100,000 Taxpayer dollars / person to jail a person** with SMI.

**$1400 Taxpayer dollars / person to manage accessed care** in community.

Individuals participating in the CMHP felony jail diversion program demonstrated in bookings and jail usage by 75%

Since 2008, total jail bookings and days spent in jail among participants decreased by 57%.

Decrease in inmate counts from 7,200 to 4,700

# Public Safety Sales Tax Overview

September 3, 2026

*Prepared for*

City Council

# Public Safety Sales Tax Background

- **One-quarter percent (1/4%) capital improvement sales tax**
  - Maximum authorization by State Statute is one-half percent (1/2%)
- **Renewal approved on April 8, 2025, for 1/4% and 20-year term**
  - 2002 – first passage of the (1/4%) PSST
  - 2010 – renewal of the (1/4%) PSST
- To be used for police, emergency medical services and emergency management associated with administering public safety within Kansas City, including the construction, operation, and maintenance of capital improvements
- **Current tax generates approximately $25 million annually**

# FY2027 Adopted Budget

| Operations/Maintenance | Estimated Annual Amount |
|---|---|
| **FY2027 Ongoing Costs** | |
| Department of Community Safety* | $6.8 million |
| KCPD Body Cameras** | $3.2 million |
| Other (Emergency Management / KCPD IT & Facilities) | $6.1 million |
| Existing Debt Service (Design Costs DRC / KCPD Vehicles) | $1.4 million |
| **Total Ongoing Expenditures** | **$17.5 million** |
| | |
| **FY2027 One-time Costs** | |
| Transfers to General Fund (one-time) | $7.5 million |
| **Total FY27 Expenditures (Ongoing + One-time)** | **$25.0 million** |

**FY2027 Department of Community Safety Budget totals $26.3 million including $19.2 million general fund.*

***Forecast assumes Body Cameras are included in FY2028 KCPD General Fund Allocation*

# Potential Project List

***Proposed Capital projects total approximately $402.6 million with an estimated annual debt service of $34.2 million.***

| Project Name | Estimated Amt | Assumed Financing Term | Estimated Annual Debt Service |
|---|---|---|---|
| Detention Facility | $201.0 million | 19 | $17.2 million |
| Community Resource Center | $89.2 million | 19 | $7.6 million |
| Central Patrol | $94.0 million | 17 | $7.9 million |
| Tow Lot Relocation | $18.4 million | 19 | $1.5 million |
| **Total** | **$402.6 million** | | **$34.2 million** |

Project List assumes project bond proceeds are appropriated in Fiscal Year 2027 for the Detention Facility, Community Resource Center, and Tow Lot. Project bond proceeds are appropriated in Fiscal Year 2029 for the Central Patrol.

# Estimated Future Year Operational Needs

| Operations/Maintenance | Estimated Annual Amount |
|---|---|
| **Ongoing Costs** | |
| Estimated Permanent Jail Operations Increase | $3.8 million |
| Maintenance Reserve | $2.0 million |
| Estimated Community Resource Center Operations* | $1.1 million |
| **Total Ongoing Costs** | **$6.9 million** |
| | |
| **FY2028 One-time Cost** | |
| Radio Site Controllers (Net Cost)* | $0.7 million |

***Total cost is estimated to be $2.0 million; however, approximately $1.3 million is expected to be reimbursed from neighboring jurisdictions.***

# Preliminary Forecast

***Ongoing revenues could support total bond proceeds of approximately $100 million with annual debt service payments of about $8.6 million; however, there would be minimal revenues to support operations.***

| | FY2027 | FY2028 | FY2029 | FY2030 | FY2031 | FY2032 |
|---|---|---|---|---|---|---|
| **Net Revenues** | **25,067,442** | **25,487,740** | **25,693,449** | **25,903,688** | **26,320,653** | **25,979,814** |
| | | | | | | |
| Ongoing Operating Costs | 17,462,977 | 16,142,347 | 16,786,800 | 16,357,938 | 17,036,023 | 17,634,229 |
| One-time Transfers | 7,530,000 | | | | | |
| **Total Expenditures** | **24,992,977** | **16,142,347** | **16,786,800** | **16,357,938** | **17,036,023** | **17,634,229** |
| | | | | | | |
| **Available Ongoing Revenues** | **74,465** | **9,345,393** | **8,906,649** | **9,545,750** | **9,284,630** | **8,967,209** |
| | | | | | | |
| Estimated Operational Needs | | 697,000 | 6,900,000 | 7,047,000 | 7,198,410 | 7,354,362 |
| Estimated Debt Service | | 26,322,524 | 26,322,911 | 34,240,324 | 34,239,511 | 34,243,186 |
| **Total Additional Costs** | **0** | **27,019,524** | **33,222,911** | **41,287,324** | **41,437,921** | **41,597,548** |
| | | | | | | |
| **Unfunded Expenditures** | **74,465** | **(17,674,131)** | **(24,316,262)** | **(31,741,574)** | **(32,153,291)** | **(32,630,339)** |

***Forecast assumes KCPD body worn cameras and vehicle replacement are included in KCPD general fund allocation***

# Next Steps

***There are insufficient Public Safety Sales Tax revenues to support debt service for the proposed capital projects and additional operational expenditures.***

**Options include:**

1. Proposed capital projects should be prioritized and/or have the project scope adjusted
2. Shift expenses to other fund sources
3. Consider raising additional revenues

THANK YOU

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# Appendix

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HISTORY

# How we got here

One connected effort in three parts — the CRC for care, the temporary DRC, and the permanent DRC — took shape over more than a decade.

■ **CRC** Community Resource Center ■ **TDRC** temporary DRC ■ **DRC** permanent Detention & Rehabilitation Center