## Office of the City Auditor Audit Scope Statement

## Separated Employee Benefits Termination

Finance, Governance, and Public Safety Committee - June 21, 2023
Audit Team: Ruth Beyene and Jonathan Lecuyer

## Background- Self Insure Entity



## Healthcare System Board of Trustees

## BlueCross <br> BlueShield

## Human Resources Benefits Division

- Manage and direct the affairs of the healthcare system
- City's Healthcare Administrator
- Coordinates benefits for eligible employees
- Processes payments for all benefits


## Why Audit Separated Employee Benefits Termination?

- City plans to spend $\$ 95$ million on health benefits for FY24
- Covers about 9,500 employees and their dependents (excluding retirees)
-466 employee terminations processed in FY23
- Provide employees benefits by making timely payments
- Protect city assets


## Audit Objective and Methodology

## Audit Objective:

- Has the city paid benefits for ineligible employees after the employee separated from the city?


## Audit Methods:

- Review Administrative Regulation, City Code, \& City contracts
- Review Human Resources Policies \& Procedures
- Interview staff of Human Resources, Healthcare Trust, \& BlueCross
- Compare benefits provider invoices to eligible employee list


## Office of the City Auditor

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