RESOLUTION NO. 180401

Honoring Cassandra Williams on the occasion of her retirement after more than 36 years of dedicated service with the Kansas City, Missouri Municipal Court.

WHEREAS, Ms. Williams has been employed by the City of Kansas City, Missouri, and specifically with the Municipal Court since February 25, 1982 and will retire from public service on June 1, 2018; and

WHEREAS, Ms. Williams began her career as a Municipal Court cashier processing ticket payments, bonds and appeals before working as a courtroom floor cashier processing case dispositions from the judges and then advancing to the positions of Head Cashier, Customer Service Specialist and Senior Administrative Assistant; and

WHEREAS, Ms. Williams has been a supervisor in various Municipal Court divisions and is retiring as the Municipal Court Resource Center Supervisor. She has handled numerous phone calls, processed countless information and records requests, forged close working relationships with the Missouri Department of Revenue Motor Vehicle and Driver License divisions and helped train the City's 311 Action Center in matters regarding Municipal Court; and

WHEREAS, Ms. Williams, is the recipient of a 2013 Quarterly Recognition Award for customer service and for many years participated in the City's Day of Caring. Her retirement plans include spending more time with family, volunteering in the community and completing her studies in communication and journalism; and

WHEREAS, Ms. Williams; has left her mark on the Municipal Court by serving in a friendly, confident and professional manner, always exuding warmth and goodness and providing exemplary customer service; NOW, THEREFORE,

BE IT RESOLVED BY THE COUNCIL OF KANSAS CITY:

That the Mayor and Council hereby recognize Cassandra Williams for her more than 36 years of service to the City of Kansas City, Missouri; and

BE IT FURTHER RESOLVED that this Resolution be spread upon the Minutes of the Council in testimony thereof and that a copy hereby be presented to Ms. Cassandra Williams with the thanks of the Mayor and Council and their wishes for a very happy retirement.

Authenticated as Passed

Sly James, Mayor

Marilyn Sanders, City Clerk

MAY 2 4 2018

Date Passed