



# **KANSAS CITY MISSOURI**

# Neighborhood Services Department

Office of Community Engagement

12/06/2023

Neighborhood Planning and Development Committee

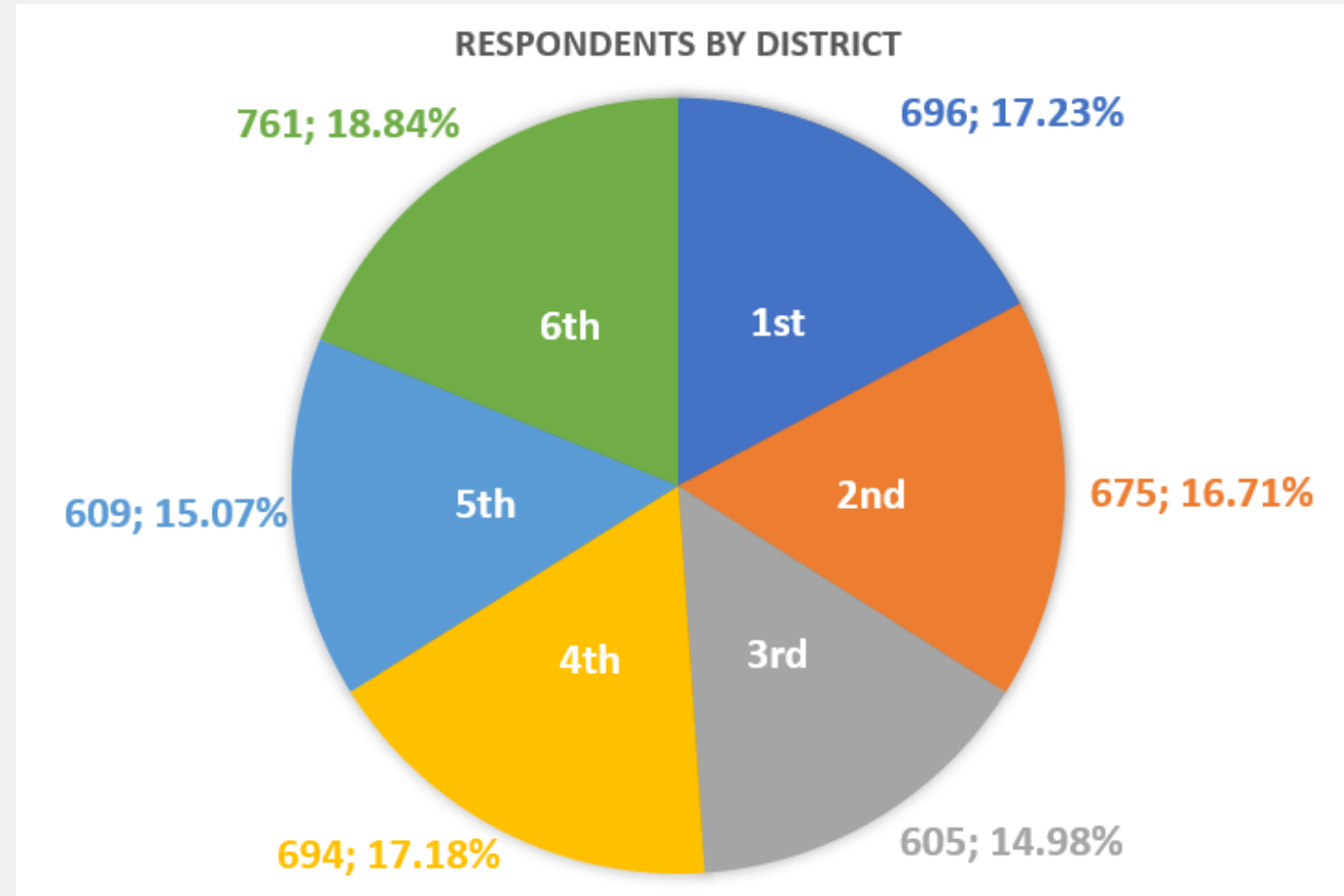


# Resident Satisfaction Data

- **Collected in 2022-23**
- **Specific questions relating to:**
  - Level of public participation in governance
  - Information desired from KCMO
  - Preferred information transference methods
  - Opportunities to engage City

In 2022 DataKC in conjunction with ETC Institute surveyed 4,040 households.

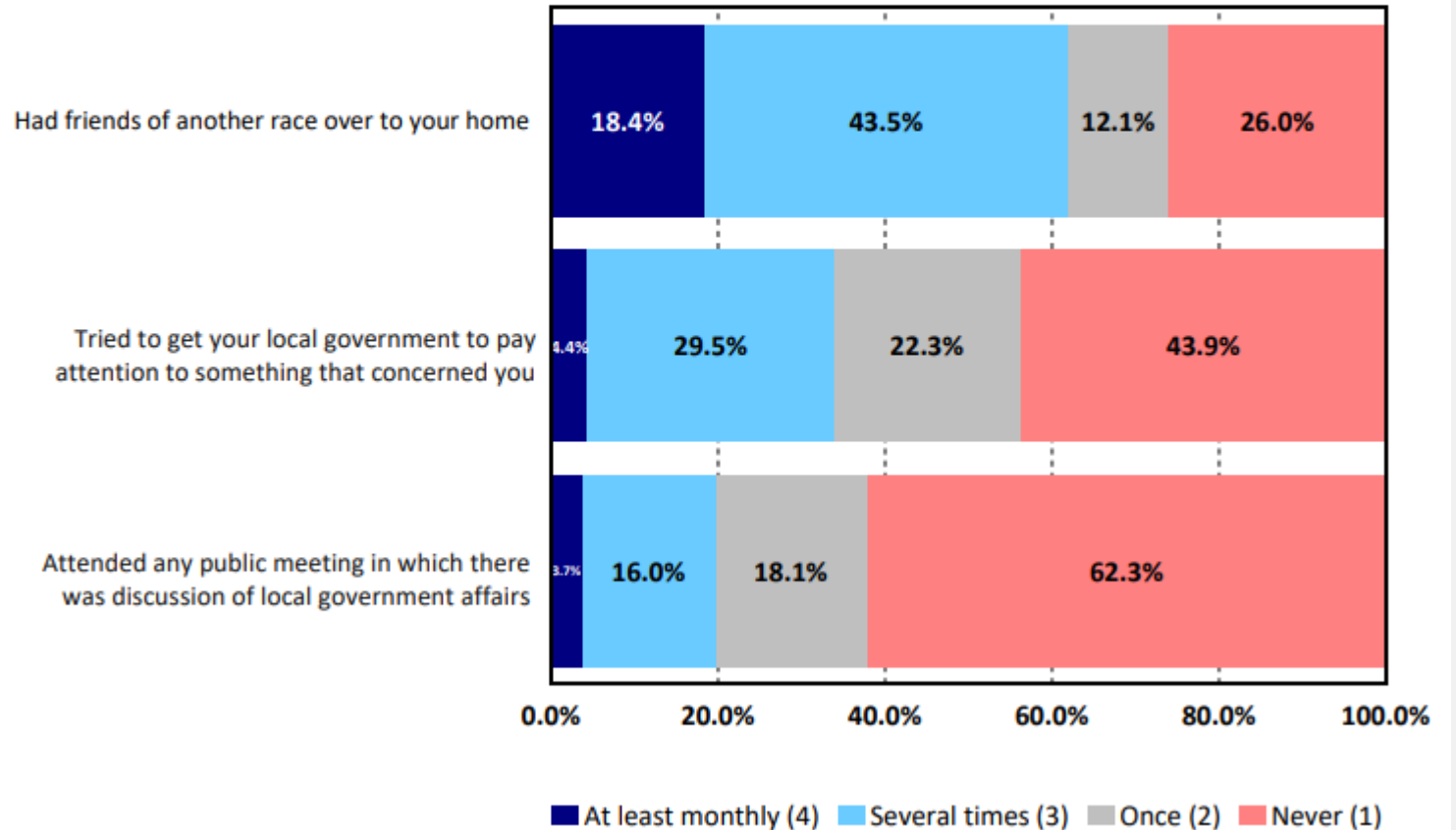
1st District: 696/4,040 17.23%  
2<sup>nd</sup> District: 675/4,040 16.71%  
3<sup>rd</sup> District: 605/4,040 14.98%  
4<sup>th</sup> District: 694/4,040 17.18%  
5<sup>th</sup> District: 609/4,040 15.07%  
6<sup>th</sup> District: 761/4,040 18.84%



- 35% of residents have been attempted to address their local government. 65% have not.
- 62% of residents were not present at public meetings concerning local government decisions within the past year

## How Often Respondents Have Done Each of the Following in the Past 12 Months

by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale (excluding don't knows)



Residents place the greatest emphasis on the information about city programs, services, and opportunities to engage while providing input into decisions.

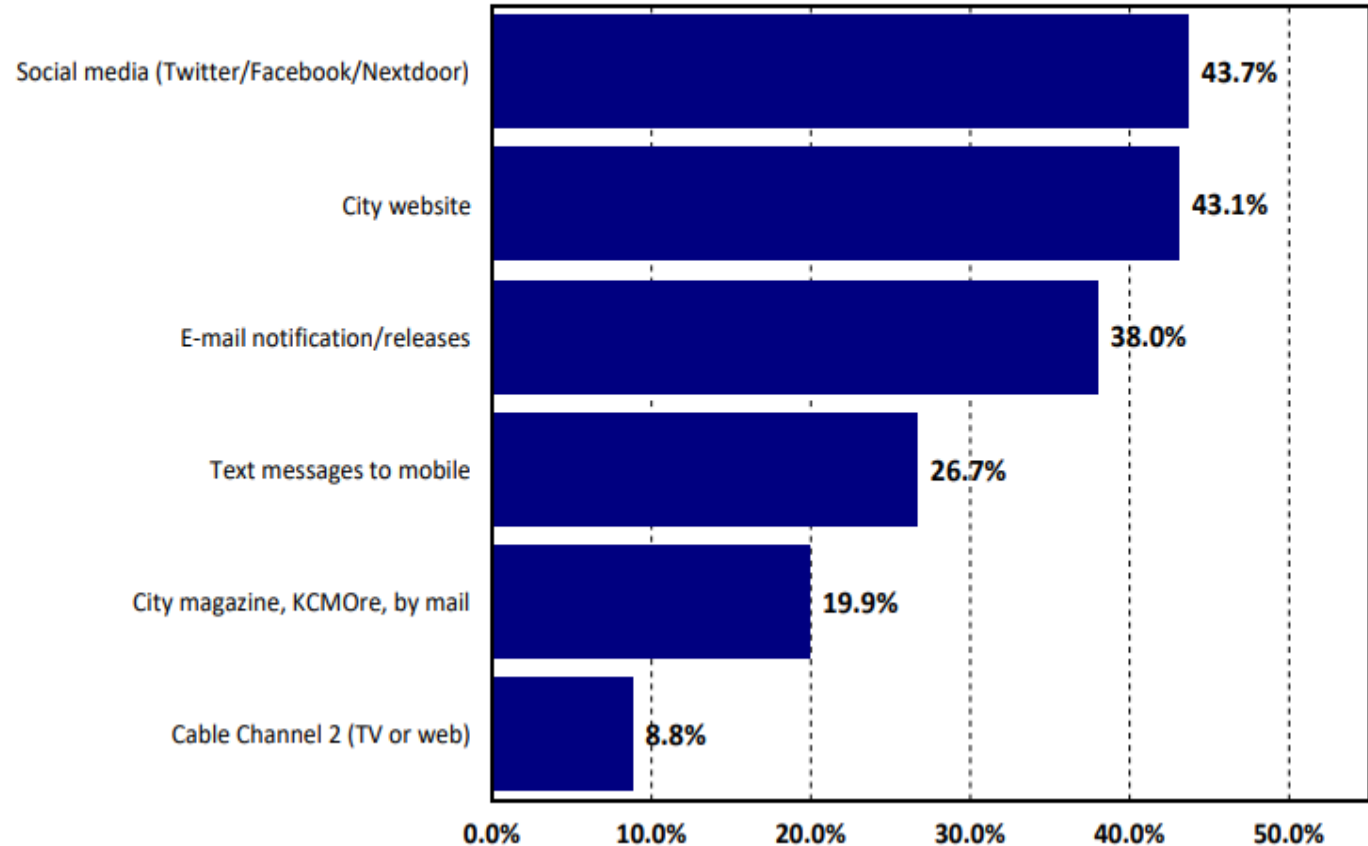
<b>Services</b>	<b>1<sup>st</sup> or 2<sup>nd</sup> Priority</b>
Availability of info about city programs/services	55.8%
Opportunity to engage/provide input into decisions	45.7%

Most residents get their information from the City through social media platforms or the City website

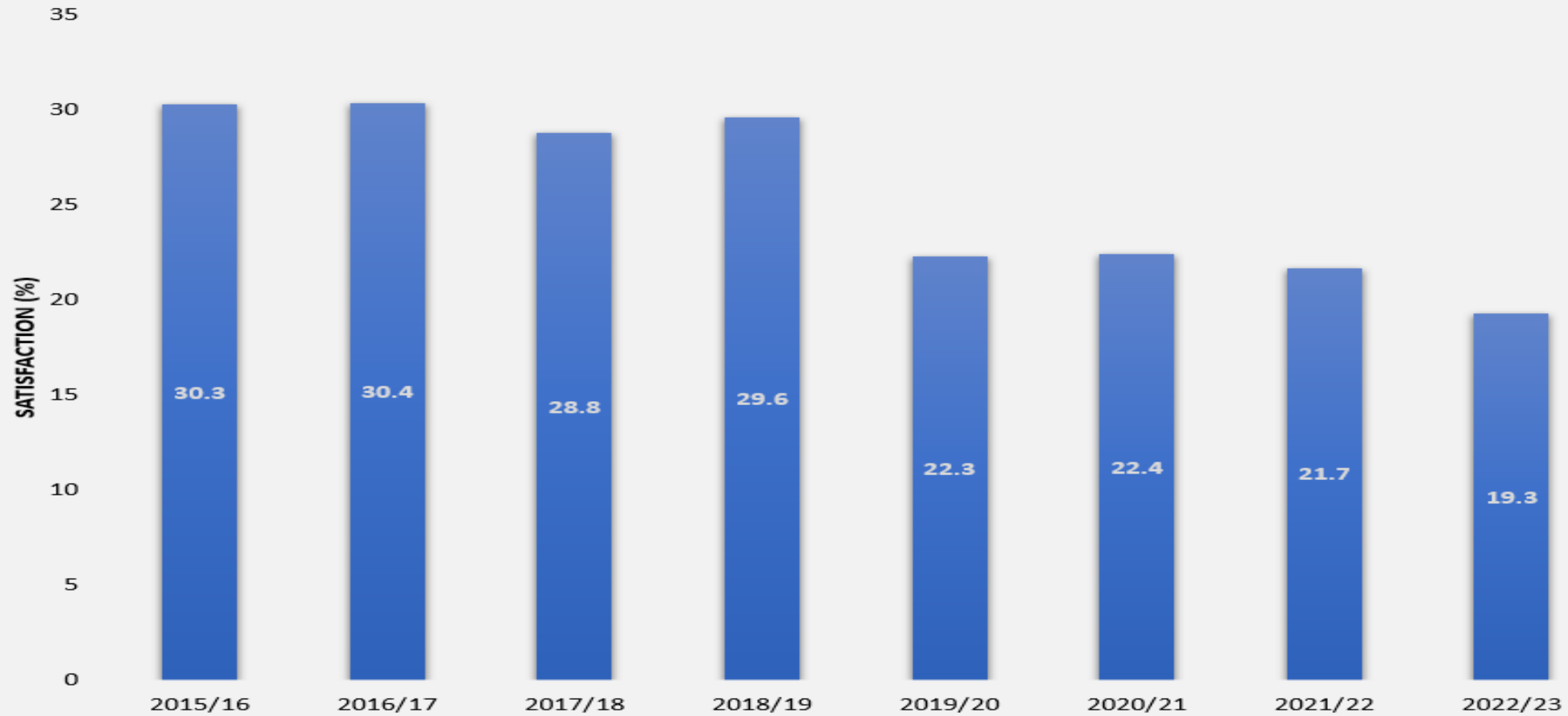
Only about a quarter of City residents consider text messages to be their preferred method of receiving communications from the City.

## Preferred Methods of Receiving Information From KCMO

by percentage of respondents who selected the item as one of their top two choices



### Opportunity to Enage/Provide Input into Decision





# Questions?